

Charter rate increase update from EDC

I just spoke with Ms. Buffa again. Seems that about 400 Charter customers in Meyers got the upgraded network, with the improved services, but did not get their rates increased at that time. This was an oversight by Charter at that time. These customers' rates will now be raised, to get them in line with everyone else.

So, as regards Ms. Reed's original question about rate increases in the County portion of South Shore, the answer has changed to "maybe". Those customers who had a rate increase earlier this year will not have another; those who did not will have their increase now.

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