State gets cash back from website vendor that failed Nov. 2

By Torey Van Oot, Sacramento Bee

The secretary of state's office has gotten its cash back from the web vendor hosting the crash-plagued statewide election results site on Tuesday.

The site, which includes a county-by-county breakdown and results map, went down shortly before the polls closed at 8 p.m. Tuesday.

It was soon replaced with a less flashy backup page listing the results. Even that fail-safe site couldn't withstand the high traffic at points in the night.

The vendor, Rackspace Hosting, issued a mea culpa on Wednesday and offered to refund the secretary of state for its services, a bill that amounted to roughly \$1,000.

Read the whole story