

Scam artists posing as NV Energy workers

NV Energy is warning people of a scam.

Someone identifying themselves as employees of the company is calling customers threatening to disconnect power if a credit card payment or cash transfer is not made over the phone immediately.

NV Energy does not call customers and solicit payments. If customers receive a call asking for a payment, they should refuse and call local law enforcement official or NV Energy if they have additional questions.

Customers may also call NV Energy's Customer Service Department in Reno at (775) 834.4444.

Customers who may be at risk of having their power disconnected because of nonpayment will receive a 10-day and 48-hour notice via U.S. mail.