Coke doesn't want people drinking tap water

By Andy Bellatti, Huffington Post

While public health advocates have sung the praises of tap water for years, Coca-Cola has been focusing on its own covert assault on the affordable, healthful, and refreshing beverage.

Unbeknownst to many in the nutrition and public health world, the soft drink giant launched a "Cap the Tap" program — aimed at restaurants — in 2010, described in the following manner on the Coke Solutions website:

Capture Lost Revenue By Turning Off the Tap

Every time your business fills a cup or glass with tap water, it pours potential profits down the drain. The good news: Cap the Tap — a program available through your Coca-Cola representative — changes these dynamics by teaching crew members or wait staff suggestive selling techniques to convert requests for tap water into orders for revenue-generating beverages.

Coca-Cola cites a 2006 tap water usage study to point out the obvious — that consumers drink tap water because of habit, health concerns or price sensitivity.

In response to that, Coca-Cola suggests restaurant waitstaff "turn off the tap" and offers to teach servers how to suggest "profitable beverages" to consumers, citing free refills. For those who truly want tap water, Coca-Cola suggests that servers push bottled water (don't forget that Coke owns the bottled water brand Dasani), diet sodas, iced teas, and smoothies.

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