

Study: People like getting snail mail

By Jennifer Liberto, CNN Money

WASHINGTON – Americans dearly love getting their mail daily. But they can't say what they'd miss if the U.S. Postal Service disappeared.

“People seemed to sense that the Postal Service disappearing would be a bad thing, but they had trouble articulating more specifically how this would affect them personally,” the report from the U.S. Postal Service Office Inspector General says.

The inspector general's office commissioned the report, which posed questions to 101 people in 10 focus groups nationwide. It summed up the answers in the white paper called: “What America Wants and Needs from the Postal Service.”

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