Scammers continue to target Liberty customers

Liberty Utilities is again warning the public of phone and email scams targeting utility customers that appears to becoming more aggressive.

Customers are receiving a phone call from someone posing as a Liberty Utilities representative and threatening to shut off the power if payment was not made within a specified period of time. Sometimes the caller has specific customer information such as last payment amount. Liberty is unaware of how this information has been obtained.

Liberty Utilities warns its customers not to respond to a payment demand of this type. The company says to not click on any link or open any attachment to an email or provide any payment type information over the phone.

Liberty Utilities representatives do not place such calls or send emails to customers demanding payment. Liberty encourages customers who receive such call 800.782.2506.