

# Internet, cable providers hated more than airlines

By Brian Fung, Washington Post

Hitting a seven-year low, Internet providers and pay-TV companies were literally just ranked as the least popular industries in America.

Those businesses come tied in last place in the latest update to the American Consumer Satisfaction Index, which ranks 43 industries on a 0-to-100 scale. The country's most hated industries, each with a score of 63, fall behind the U.S. Postal Service (69), wireless carriers (70) and even airlines (71).

That's a drop from even two years ago, when subscription television scored a 68 and Internet providers got a 65. (Then, as now, they were still the least popular industries on the index.)

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