

Website tracks hidden resort fees

By Josh Noel, Los Angeles Times

More hotels are tacking on often-hidden 'resort fees' to their bills. Here's how to spot them

If the hotel bill includes fees for services you didn't use or weren't available, make your case at front desk

I recently received a nasty little surprise on my bill when checking out of a Memphis, Tenn., hotel.

Tucked in with the room charge and the various taxes were a \$20 "resort fee" and a \$20 a night charge for "valet service." Never mind that I hadn't used the valet. Or that when I checked in, the front desk clerk didn't happen to mention I was being charged for the service.

Resort fees are nothing new – and there's a new website called ResortFeeChecker.com to help you find out how much you'll be charged – but they are increasingly common and, arguably, cagier, with surcharges such as an automatic charge for valet service, regardless of whether a guest uses it.

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