

# Hilton Hotels investigated for blocking Wi-Fi

By David Goldman, CNN Money

The Federal Communications Commission has fined Hilton Hotels for stonewalling an investigation into whether it blocked customers' personal Wi-Fi hotspots.

In August 2014, Hilton guests began complaining to the FCC that the hotel was blocking their ability to use their own Wi-Fi hotspots unless they paid a \$500 fee.

In order to avoid pricey hotel Wi-Fi charges, many guests opt to use hotspot devices, which transform 4G data from their cell phone provider into Wi-Fi signals. Some smartphones are also able to beam out Wi-Fi.

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