

Liberty Utilities' customers target of scams

In recent weeks, Liberty Utilities' has received calls from customers indicating they received a phone call from someone posing as a collections representative and threatening to shut off power if payment was not made within a specified period of time.

Sometimes the caller has specific customer information such as last payment amount. Liberty is unaware of how this information has been obtained.

Liberty Utilities warns its customers not to respond to a payment demand of this type. Specifically, do not click on any link or open any attachment to an email or provide any payment type information over the phone.

Liberty Utilities representatives do not place such calls or send emails to customers demanding payment. Liberty encourages customers who receive such a call or email to call the company at 800.782.2506.