

# Scam artists targeting TDPUD customers

Starting about noon Friday, Truckee Donner PUD started getting call from business customers who had been contacted by phone by someone claiming to be with the district, stating that they had a past due account, and threatening to disconnect them if they did not pay them immediately over the phone by pre-paid debit card, credit card, or money transfer.

This is a scam.

TDPUD mails monthly bills with past due balances, 15-day notices, and 48-hour notices. TDPUD never asks for a pre-paid debit card or money transfer and doesn't disconnect for non-payment over the phone or after normal business hours.

If you are suspicious of a collection call, hang up immediately and call TDPUD at 530.587.3896 during normal business hours to check on the status of your account.

If you believe you have been a victim of a scam, file a report with the Truckee Police Department.