

Workshop topic – better customer service

Lake Tahoe South Shore Chamber of Commerce and Tahoe Tactical Team is having a Knock-Your-Socks-Off customer service workshop on June 15, 1-5pm, at the chamber's conference room (169 Highway 50, Stateline).

Team coach Anne Marie Smith will teach how to turn customers into raving fans who turn a business into a powerhouse of repeat customers.

Not a business owner? Use the workshop to elevate your career with the highest level of customer service standards.

Attendees will be taught techniques and phrases to make customers feel valued, methods of managing difficult situations more effectively, and how to win over even the most stubborn of sales.

The Tahoe Tactical Team provides help with all aspects of starting, running, and growing a small business at no cost.

The Knock-Your-Socks-Off-Workshop is \$20 for members, and \$40 for non-members. For more information and to register, go **online**.