

# Liberty bills adjusted because of snow covering meters

For Liberty Utilities customers who had meters that could not be read because of the snow, their January and February bills were based on estimated billing. This may have resulted in higher- than-expected bills for those months.

Once an actual read is obtained, Liberty provides an adjusted corrected statement.

Answers to some of the most common question about the estimated billing process are **online**, including examples of where customers will see the estimated and actual reads on statements.

Call 800.782.2506 for more info.