

Hospitality industry faces shortage of passionate workers

By Todd Prince, Las Vegas Review-Journal

The hospitality industry is facing a shortage of passionate workers and the need to upgrade appearances more frequently, according to a panel of hotel chain executives at an industry conference in Las Vegas.

“Talent is something that does keep me awake at night,” Bill Walshe, chief executive officer of Viceroy Hotel Group, told attendees at the Hospitality and Design Expo in the Mandalay Bay Convention Center on Wednesday.

“I think it is going to be increasingly hard for us to find people who want to work in our industry because they have a passion for hospitality,” he said.

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