

Park City axes volunteer ski patrol program

By Bubba Brown, Park Record

For Michael Cook and the rest of the volunteer ski patrollers who have staffed Park City Mountain Resort over the last several decades, it's the end of an era.

The resort recently eliminated its National Ski Patrol volunteer program, announcing the decision to both the volunteers and full-time patrollers last month in a staff email from senior ski patrol manager Bill Gray. The email, obtained by the *Park Record*, cites a desire to improve the customer experience as the reason for the change.

"As our resort has grown significantly over the past few years, and in order to deliver our vision for the guest experience, we have decided to staff and further develop our patrol program using only employees and eliminating the NSP volunteer patrol program," the message states.

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