Liberty Utilities' customers' info leaked

Liberty Utilities' customers on both ends of the lake have been getting calls from scam artists.

People are calling customers stating they are from Liberty Utilities and demanding cash payment to avoid shut off. These scammers are able to recite the customer's entire account number.

Liberty says it does not know how the account number and phone numbers were released.

Liberty says it will never call customers demanding payment prior to shutoff. Customers receive several letters if they are in arrears. Customers should always call Liberty at 800.782.2506 if they have questions regarding their bills.